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UTILITY PATENT APPLICATION TRANSMITTAL **22193**

PATENT TRADEMARK OFFICE

Address to: Box PATENT APPLICATION Assistant Commissioner for Patents Washington, DC 20231	Attorney Docket No.	1730/USW1730PUS
	Inventor(s) or Application Identifier: Benjamin E. Hansen, Lee R. Quintanar, Scott Morrison	

1. This application entitled A METHOD AND SYSTEM FOR ONLINE CALL MANAGEMENT is

- a. x A new application under 37 C.F.R. §1.53(b).
- b. A continuation divisional or continuation-in-part
application under 37 C.F.R. § 1.53(b) of prior application Serial
No. filed on ,
entitled

Application elements and other attached papers:

2. x Specification (incl. Claims and Abstract) [Total Pages 17]
3. x Drawings (informal x formal) [Total Sheets 8]
4. Oath or Declaration
- a. Newly-executed
- b. Copy from a prior application (37 C.F.R. § 1.63(d))
5. Incorporation By Reference: The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Item 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.
6. This application is filed by fewer than all the inventors named in the prior application, 37 C.F.R. § 1.53(d)(4).
- a. **DELETE** the following inventor(s) named in the prior nonprovisional application:
- _____

- b. The inventor(s) to be deleted are set forth on a separate sheet attached hereto.

CERTIFICATION UNDER 37 C.F.R. § 1.10

I hereby certify that this UTILITY PATENT APPLICATION TRANSMITTAL and the documents referred to as attached therein are being deposited on the below date with the United States Postal Service in an envelope as "Express Mail Post Office to Addressee" addressed to: Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231.

Express
Mail Label No. EL 040637983US US

Date of Deposit: September 13, 2000

Mick A. Nylander
(Type or print name of person mailing paper)

(Signature of person mailing paper)

7. Preliminary Amendment:

- a. ☐ A Preliminary Amendment is attached.
- b. ☐ Cancel in this application original claims _____ of the prior application before calculating the filing fee.
- c. ☐ Please amend the specification by inserting before the first line the sentence:
 "This is a
 ☐ continuation
 ☐ divisional
 of copending application(s)
 Serial number ☐ / _____ filed on _____."
- d. ☐ A Petition to Suspend Prosecution For The Time Necessary to File An Amendment (New Application Filed Concurrently) is attached.

8. Small entity status:

- a. ☐ A small entity statement is attached.
- b. ☐ A small entity statement was filed in the prior nonprovisional application and such status is still proper and desired.
- c. ☐ Is no longer desired.

9. Fee Calculation:

FOR	NUMBER FILED	NUMBER EXTRA	RATE	CALCULATIONS
TOTAL CLAIMS (37 C.F.R. § 1.16(c))	25 -20 =	5	X 18.00	90
INDEPENDENT CLAIMS (37 C.F.R. § 1.16(b))	3 -3 =	--	X 78.00	--
MULTIPLE DEPENDENT CLAIMS (if applicable) (37 C.F.R. §1.16(d))			260.00	--
			BASIC FEE (37 C.F.R. § 1.16(a))	760.00
Total of above Calculations =				750.00
Reduction by 50% for filing by small entity (Note 37 C.F.R. §§ 1.9, 1.27, 1.28)				--
Assignment Recordal Fee			40.00	00.00
TOTAL =				750.00

10. ☐ A check in the amount of _____ is enclosed.
11. ☒ The Commissioner is hereby authorized to credit overpayments or charge any and all filing fees and the following fees (or any deficiency therein) to U S WEST, Inc. Deposit Account No. 21-0456:
- a. ☒ Fees required under 37 C.F.R. § 1.16.
- b. ☒ Fees required under 37 C.F.R. § 1.17.

12. Maintenance of Copendency of Prior Application

___ A request for extension of time and the appropriate fee have been filed in the pending **prior** application (or are being filed in the prior application concurrently herewith) to extend the period for response until _____.

13. ___ An Information Disclosure Statement (IDS) is attached, along with the following indicated attachments thereto:

a. ___ Form PTO/SB/08A (1 sheet(s))

b. ___ Copies of references cited

14. ___ Certified copy of priority document(s)

15. x Return Receipt Postcard

16. ___ Other: _____

17. ___ An Assignment of the invention to Owest Communications International Inc.

a. ___ is attached.

b. ___ was recorded on _____ at Reel _____, Frame _____.

18. The power of attorney in the prior application is to:

Name of Attorney of Record

Reg. No.

___ The power appears in the original papers in the prior application.

___ The power does not appear in the original papers, but was filed on _____.

___ A new power has been executed and is attached.

19. Correspondence Address: Please address all future communications to:

Peter J. Kinsella,

Telephone: 877-879-4747 or 303-672-2700; Fax: 303-308-9456



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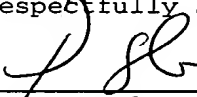
20. Provisional Applications

The application filed hereby claims the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below.

<i>Application Number(s)</i>	<i>Filing Date (MM/DD/YYYY)</i>
60/153,847	09/14/99
60/153,790	09/14/99
60/153,852	09/14/99
60/153,910	09/14/99

Date 9/13/00

Respectfully submitted,



Name: Paul M. Schwartz
Registration No.: 33,278

☒ Attorney or agent of record
☐ Filed under Rule 34(a)

60/153,847 60/153,790 60/153,852 60/153,910